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| <b>Job Title: Beer Hawker</b>              | <b>FLSA: Hourly (Non-exempt)- Part-time</b> |
| <b>Company: Oak View Group Hospitality</b> | <b>Department: Concessions</b>              |
| <b>Reports To: Concession Manager</b>      | <b>Wage:</b>                                |
| <b>Exempt or Non-exempt: Non-exempt</b>    |   |
| <b>Supervises People? No</b>               | <b>Number of Direct Reports: 0</b>          |

**Job Summary:**

The Beer Hawker is responsible for providing product to solicit customers throughout the event to achieve customer satisfaction.

The Beer Hawker must maintain excellent attendance and be available to work events as scheduled per business need.

**Essential Job Functions:**

- Responsible for ensuring compliance with Oak View Group Hospitality’s Alcohol Beverage Service (TEAM Training) to include :
  - Checking customer’s identification in order to verify age requirements for purchase of alcohol.
  - No more than a 2 drink minimum per person.
  - No service to intoxicated customer.
- Take beverage orders directly from patrons
- Accountable for all product and physical inventory received
- Attention to detail and consistency in every aspect of service is a must
- Ability to follow oral instructions and carry out task in a timely manner
- Position is very hands on with excessive interaction with customers during events
- Complies with Health Department rules and regulations

**Knowledge, Skills and Abilities:**

- Ability to communicate with employees, co-workers, volunteers, management staff and guests in a clear, business-like and respectful manner which focuses on generating a positive, enthusiastic and cooperative work environment.
- Ability to speak, read and write in English.
- Ability to work well in a team-oriented, fast-paced, event-driven environment.
- Possess valid alcohol service permit if required by state and federal regulations.
- Ability to calculate basic math functions (addition, subtraction, multiplication, division, percentages) as they relate to POS cash/credit transactions, cash reconciliation and product inventory.
- This job requires heavy lifting as you are carrying multiple beverages at a time

**Education, Qualifications and Experience:**

At least 21 years of age or older  
 Previous sales experience preferred but not required  
 Previous customer service experience preferred but not required

**Physical Requirements:**

|                             | <b>0-24%</b> | <b>25-49%</b> | <b>50-74%</b> | <b>75-100%</b> |
|-----------------------------|--------------|---------------|---------------|----------------|
| Seeing:                     |              |               |               | X              |
| Hearing:                    |              |               |               | X              |
| Standing/Walking/Mobility:  |              |               |               | X              |
| Climbing/Stooping/Kneeling: |              |               |               | X              |
| Lifting/Pulling/Pushing:    |              |               |               | X              |
| Fingering/Grasping/Feeling: |              |               |               | X              |

**Note: The statement herein are intended to describe the general nature and level of work being performed by employees assigned to this classification. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of personnel so classified.**